

THE PROGRESS

JUNE 2024

RECEIVE A \$5 BILL CREDIT

We are continuing to encourage our customers to sign up for autopay and/or e-billing. As our way to say thank you for doing this, we will provide you with a **\$5 BILL CREDIT** on your next bill. Simply stop by one of our offices to sign up or visit www.parkregion.com/bill-pay/ to print the Direct Payment Plan Form. Return the form to one of our offices, or mail to PO Box 277, Underwood, MN 56586.

BUFFERING *is* SUFFERING



ASK US HOW TO MAXIMIZE YOUR WI-FI

Are you tired of the endless buffering, the spinning wheel of frustration, and the agony of slow wi-fi? We feel your pain! We believe buffering is suffering, but we've got the solution! Say goodbye to endless loading screens and hello to smooth streaming with our wi-fi options. Call us at 218.998.2000 to find out how you can maximize your wi-fi and improve your customer experience!



100 Main Street N
Underwood, MN 56586

230 W Lincoln Ave
Fergus Falls, MN 56537

218.826.6161 • 218.998.2000

www.parkregion.com

24/7 Help Desk Available • 800.247.2706

CONGRATULATIONS CLASS OF 2024

As local graduates close this chapter and embark on new adventures, Park Region wants to extend our heartfelt congratulations to each graduate. Your hard work, dedication, and perseverance have led you to this significant milestone, and we are incredibly proud of your accomplishments. As you step into the next phase of your journey, whether it be higher education, entering the workforce, or exploring new opportunities, know you carry with you the skills and knowledge to succeed. Once again, congratulations to the Class of 2024!

NEW ROLE TRANSITIONS

We are thrilled to announce more role transitions within our team at Park Region, reflecting our commitment to growth and opportunity from within our organization. These changes will enhance our operational efficiency and drive our mission to keeping our customers connected to the things that matter most.

Dave Lindgren, who has excelled as a Sales Engineer, is stepping into the role of Business Operations Manager. Dave's deep understanding of our products and services, coupled with his strategic thinking and customer centered approach, make him an ideal fit for this position. His technical expertise and sales experience provide a unique perspective that will be invaluable in driving collaboration across the company.

Stepping into the Sales Engineer position is Bill Dennis. Bill has been a dedicated technician with our company since 2016 when we purchased Rothsay Telephone. His hands-on experience and in-depth knowledge of our network infrastructure position him perfectly to transition into this customer-facing role. As a Sales Engineer, Bill will work directly with our sales team to understand customer needs and develop tailored solutions.

These internal promotions are a testament to the talent and dedication of our team members. At Park Region, we believe in nurturing our employees' careers and providing pathways for growth. We are confident both Dave and Bill will excel in their roles and contribute to our continued success.



Dave Lindgren
Business Operations Manager



Bill Dennis
Sales Engineer

COMMUNITY GRANT PROGRAM

The Foundation for Rural Service awards grants through the Community Grant Program up to \$5,000 for nonprofit organizations in our communities doing great work. These grants are an opportunity for NTCA members to amplify the ways we are supporting our communities. These grants are designed to provide support to a variety of local efforts to build and sustain a high-quality life in rural America. The grants awarded each November support a variety of projects concentrated in four major categories:

Business and Economic Development – Devise a plan to turn your community into a global phenomenon by growing small or existing businesses, developing new ones, and implementing a job creation program that attracts key talent from your community or from skilled individuals interested in relocating to small town America.

Community Development – Develop an outreach program that helps to promote advancing technology skills of your community members, incorporates innovation into learning, raises the visibility of your community's talent and artistry, and places your town on everyone's bucket list as the place to visit.

Education – Support advances in education by helping your school's technology (computers, smart boards, etc.) in the classroom, build resources for curriculum development, strengthen extracurricular activities and programs, and promote distance learning programs.

Telecommunications Applications – Show how you plan to turn your community into a technological powerhouse by promoting the implementation and use of broadband-enabled applications for telehealth, education, government services, safety and security, and efficient energy distribution and use.

As an NTCA member, Park Region encourages organizations in our communities to apply for the Community Grant Program. Applications for the grant program are due to the Underwood or Fergus Falls office by August 15, 2024. View the FRS Community Grant Flyer & Application Guide here: www.parkregion.com/about-us/community-donations/